



FIREHOUSE247

PRODUCT BRIEF

Scheduling

Shift Filling

Messaging

Payroll

Work Management

EXTINGUISH ADMINISTRATIVE FIRES

Every day, fire department members put their lives on the line to protect their communities from fires and medical emergencies. However, while their equipment has become more advanced over the years, many departments still find themselves struggling to improve their administrative processes and operations. This results in departments using outdated manual processes to work around the various scheduling, shift filling, and overtime rules adopted over many years, making change even more daunting than it needs to be.

Firehouse 247 allows Fire Departments to leave behind their current white box solutions, spreadsheets, and archaic paper processes for a powerful yet easy to use scheduling, shift filling, work management, and payroll solution, including best-in-class deployment services to ensure a smooth transition.

Firehouse247 enables Fire Departments to automatically fill overtime shifts, details and callbacks according to your unique department policies or union rules, as well as provide robust payroll reporting and audit logs to eliminate errors and conflicts.



Intelligent, rule-based scheduling



Payroll tracking and reporting



CAD, RMS, NFIRS & Payroll integrations



Automatic shift fills



PTO requests, approvals, and accruals



Audit trails and management reports

Built by firefighters for firefighters

Eliminate payroll errors

Detailed reporting and tracking avoids manual mistakes

No more phone calls

Saving countless hours per week filling shifts and details

Predictable schedule

One source of truth means no scheduling surprises!

Eliminate grievances

Remove human errors from time off through payroll.

Happy firefighters

Fair and equitable rule-based shift filling with timestamped audit trails.

Ask about our mobile app

- Department calendar
- My Schedule
- Upcoming open shifts
- Accept shifts & details
- Request PTO
- Communications



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FEATURES

Schedule Management

- Station Details
- PTO Management
- Open Positions
- Station Coverage
- Rotating Assignments
- Manual schedule overrides

Details, Callbacks, General Recall

- Group/Team/Member Callbacks
- General Recalls
- Create and Fill Details

PTO Requests & Approvals

- PTO Requests/Approvals
- Accruals
- Centralized PTO approval

Overtime Shifts & Details

- Highly configurable shift fills
- Multiple overtime lists
- Simultaneous shift fills
- Shift swap management
- Real time Accept/Reject
- Automated schedule updates

Reporting & Integrations

- Audit Trail
- Member/Schedule/Master Log
- Management Reporting
- Data Export
- Integrations (CAD, Payroll, RMS, EMS)

Rules & Communications

- Intelligent staffing warnings
- Intelligent PTO Approval management
- Automated Schedule updates
- Real-time push & SMS notifications

FAQs

Are there training or setup costs?

There are no additional costs. All training, setup, and support costs are included in your annual license fee.

How easy is it to use?

FireHouse247 was created with ease of use in mind and has been described by many departments as highly intuitive. The product was designed by firefighters to address the specific needs of fire departments.

How do I get additional support?

Firehouse 247 is dedicated to your success. We provide hands-on deployment services by actual firefighters that use the product daily. We also have a knowledgeable helpdesk to address any issues experienced or changes needed after you go live.

How does Firehouse247 handle my specific department rules?

Firehouse 247 has been built to handle fire departments and their unique situations. Firehouse 247 will implement any specific rules and requirements before going live and as part of the initial setup.

About Firehouse247

Built by firefighters, for firefighters. With first-hand experience of the biggest administrative challenges facing Fire Departments today, Firehouse247 delivers a comprehensive solution that focuses on ease of use to make daily administrative tasks simple and immediate. Issues with scheduling, shift filling and payroll are now a thing of the past.

Fill overtime shifts, details and callbacks automatically according to your unique department policies and union rules. Easy integration with your existing systems for dashboarding, CAD, RMS (inspections, pre-planning, inventory, training, etc.) NFIRS and payroll. First-class customer service experience from the Firehouse247 team.

