



# FIREHOUSE247

## PRODUCT BRIEF

[Scheduling](#)[Shift Filling](#)[Messaging](#)[Payroll](#)[Work Management](#)

## EXTINGUISH ADMINISTRATIVE FIRES

Fire department put their lives on the line to protect their communities from fires and medical emergencies. However, while their equipment and apparatuses have become more advanced over the years, many stations still find themselves struggling to improve their department's administrative processes and operations. This results in departments having built manual processes around the various scheduling, shift filling, and overtime rules adopted over many years, making a change even more daunting.

Firehouse 247 is enabling Fire Departments to leave behind their current white box solutions, spreadsheets, and archaic paper processes for a powerful yet easy to use scheduling, shift filling, work management, and payroll reporting solution, including best-in-class deployment services to ensure a smooth transition.

Firehouse247 enables Fire Departments to automatically fill overtime shifts, details and callbacks according to your unique department policies or union rules, as well as provides robust payroll reporting and audit logs to eliminate errors and conflicts among the firefighters.



**Intelligent, rule-based scheduling**



**CAD, PCR, & RMS integrations**



**PTO requests, approvals, and accruals**



**Payroll tracking and reporting**



**Automatic shift filling**



**Audit trails and management reports**

## Built by firefighters for firefighters

### **Eliminate payroll errors**

Detailed reporting and tracking avoids manual mistakes

### **No more phone calls**

Saving countless hours per week filling shifts

### **No unpredictable schedule**

Every member refers to one correct schedule

### **Eliminate grievances**

Reduce human errors from administration efforts.

### **Happy firefighters**

Fair and equitable rule-based shift filling with timestamped audit logs

### **Ask about our mobile app**

- View your schedule
- Department calendar
- Upcoming shifts
- Accept overtime shifts
- Request PTO
- Review notes



## FEATURES

### Daily Schedule Management

- Station Details
- PTO Management
- Open Positions
- Station Coverage
- Rotating Assignments
- Manual schedule overrides

### Details, Callbacks, General Recall

- Group/Team/Member Callbacks
- General Recalls
- Create and Fill Details

### PTO Requests & Approvals

- PTO Requests/Approvals
- Accruals
- Centralized PTO approval

### Overtime Shifts & Details

- Highly configurable shift fills
- Multiple overtime lists
- Simultaneous shift fills
- Shift swap management
- Real time Accept/Reject
- Automated schedule updates

### Reporting & Integrations

- Audit Trail
- Member/Schedule/Master Log
- Management Reporting
- Data Export
- Integrations (CAD, Payroll, RMS, EMS)

### Rules & Communications

- Intelligent staffing warnings
- Intelligent PTO Approval management
- Automated Schedule updates
- Real-time push & SMS notifications

## FAQs

### Are there training or setup costs?

There are no additional costs. All training, setup, and support costs are included in your annual license fee.

### How easy is it to use?

FireHouse247 was created with ease of use in mind and has been described by many departments as highly intuitive. The product was designed by firefighters to address the specific needs of fire departments.

### How do I get additional support help?

Firehouse 247 is dedicated to your success. We provide hands-on deployment services by actual firefighters that use the product daily. We also have a knowledgeable helpdesk to address any issues experienced or changes needed.

### How can Firehouse247 handle my specific department rules?

Firehouse 247 has been built to handle fire departments and their unique situations. Firehouse 24/7 will implement any specific rules and requirements before going live and as part of the initial setup.

## About Firehouse247

Built by firefighters, for firefighters. With first-hand experience of the biggest administrative challenges facing Fire Departments today, Firehouse247 delivers a comprehensive solution that focuses on ease of use to make daily administrative tasks simple and immediate. Issues with scheduling, shift filling and payroll are now a thing of the past.

Fill overtime shifts, details and callbacks automatically whilst adhering to your unique department policies and union rules. Easy integration with your existing systems for CAD, RMS (inspections, pre-planning, inventory, training, etc.) NFIRS, payroll and dashboarding. First-class customer service experience from the Firehouse247 team.

